



# **Kids Club Policies & Details 2019 - 2020**

## **Emergency Care**

If an emergency occurs with your child, we will make every effort to contact you. We will also contact the First Aid Patrol on the mountain. If for any reason you do not wish to have us contact any medical personnel, please notify us when you drop off your child.

## **Medications**

We require that a parent administers all medications. Please talk to an attendant about special needs, (inhalers, etc.). For approved special needs, medication must be in its original container with the child's name, the dosage required and the name of the doctor. The parent or legal guardian must fill out a medical consent form.

## **Discipline**

Our professional staff is trained to positively guide children using developmentally appropriate discipline. These techniques include redirection, natural and logical consequences as well as being role models for positive behavior. "Time outs" are a last resort and only used when all other resources have been exhausted. Time outs will equal approximately one minute per age of the child. Severe or recurring behavior issues could lead to expulsion from Kids Club.

## **Cancellation/ Payment Policy**

Payment is due upon reservation.

The Kids Club and Ski/Snowboard School cancellation policy is as follows:

24 hours in advance: refund minus \$25

Less than 24 hours or no show: forfeit refund.

Lessons or Kids Club bookings can be rescheduled up to 24 hours prior to arrival date.

This policy helps us to accommodate others that may be on a waiting list and gives us the opportunity to serve everyone to the best of our ability.

## **Exclusions/Illnesses**

The following are a few of the illnesses/symptoms that would exclude your child from Kids Club according to the State of Wyoming rules: diarrhea, vomiting, fevers over 101, skin rashes (not diaper rash), untreated head lice or scabies. For a more complete list, please ask at Kids Club.

## **Hours of Operation**

Our hours of operation are 8:30am-4:30pm. Half day hours are 8:30am-12:30pm, or 12:30pm-4:30pm. Please pick your child up promptly by 12:30pm or 4:30pm accordingly.

**An additional fee of \$1.00 per minute will apply for late pickups.**

## **Reporting Concerns**

We hope to maintain open communication between the staff and your family at Kids Club. If you have any concerns, we hope to resolve them with our Attendants and Director. Concerns regarding licensing issues may also go directly to the WY Dept. of Family Services with our Licensor for Teton County, WY; WY Department of Family Services 115 W Snow King Ave., PO Box 547 Jackson, WY 83001 or call (307) 733-7757. Information concerning complaints and compliance history may

be obtained from DFS as well. Inspection reports, licensing documentation and training records of all staff are kept on file with the Director of Kids Club and questions may be directed to our office.



## **KIDS CLUB DETAILS**

### **What to Bring**

- Change of clothing
- Snow pants
- Jacket
- Mittens
- Ski hat
- Snow boots
- Indoor shoes or slippers
- Sunscreen and sunglasses
- Special Dietary foods
- Infants will need diapers, wipes, baby food and formula  
*(If you forget diapers, we can provide them for \$1.00 per diaper)*

### **Ski Gear**

- *Remember to rent equipment prior to coming to Kids Club*
- Metal edged skis with release bindings
- Buckle ski boots
- Helmet
- Goggles
- Socks (We recommend non-cotton such as wool or polypropylene)
- Long underwear
- Ski jacket & ski pants or snowsuit  
*Please remember to label all your child's belongings*

**Release Form** (we need original signatures on ALL waivers) Please arrive early to complete paperwork. We must have medical information/ release forms signed by a parent of legal guardian for the child to participate in activities. Forms can be downloaded from the Grand Targhee website.

**Lunch/Snacks** Lunch and snacks are provided by Kids Club. If your child has allergies or special dietary needs, please inform us during registration and bring special foods.

**Quiet Time** We provide places for children to rest. We try to accommodate the needs of all children, as their schedules require. All children need down time, so here in Kids Club we rest, read stories, listen to quiet music, imagination yoga, and relax our bodies.

**Safety** Be assured that Kids Club staff has First Aid and CPR training and will do the most to provide a safe, comfortable experience for the children. While accidents are infrequent, in the event of an injury we have emergency procedures in place.

**Thank you for choosing Kids Club!**